Unless otherwise indicated, all courses are in the Virtual National Program (VNP) format. Instructors and participants connect “live” via Zoom for class sessions at the days and times indicated for each course. All courses are held from 12-4 pm Eastern Time.

Faculty certification will be available at all ICM course offerings listed below. New for 2023: Tuition is free for faculty candidates.

Please register as early as possible, preferably at least one month before the first course date to avoid being placed on a wait list. This allows us to plan for a successful offering of the course. Registration will continue up to the start of each course. If the course cannot be held due to low registration numbers, ICM will cancel the course 7 days in advance of the first course date and those registered will be notified via email.

Click here to access the registration page.

<table>
<thead>
<tr>
<th>2023 National Programs</th>
<th>$495</th>
<th>12-4 pm Eastern Time</th>
<th>W = WAITLIST</th>
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<tbody>
<tr>
<td>Accountability &amp; Court Performance</td>
<td>January 19-20, 26-27</td>
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<tr>
<td>Operations Management</td>
<td>January 31-February 1, February 7-8</td>
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<tr>
<td>Budget &amp; Fiscal Management</td>
<td>March 14-15, 21-22</td>
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<td>Leadership</td>
<td>March 28-29, April 4-5</td>
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<tr>
<td>Caseflow &amp; Workflow Management</td>
<td>May 3-4, 10-11</td>
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<tr>
<td>Visioning &amp; Strategic Planning</td>
<td>May 16-17, 23-24</td>
<td>w</td>
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<tr>
<td>Purposes &amp; Responsibilities of Courts</td>
<td>June 6-7, 13-14</td>
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<tr>
<td>Modern Court Governance</td>
<td>August 3-4, 10-11</td>
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<tr>
<td>Accountability &amp; Court Performance</td>
<td>August 17-18, 24-25</td>
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<tr>
<td>Workforce Management</td>
<td>September 12-13, 19-20</td>
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<td>September 14-15, 21-22</td>
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<tr>
<td>Executive Decision-Making</td>
<td>September 26-27, October 3-4</td>
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<tr>
<td>Purposes &amp; Responsibilities of Courts</td>
<td>October 17-18, 24-25</td>
<td>w</td>
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<tr>
<td>Project Management for Courts</td>
<td>October 19-20, 26-27</td>
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<td>Educational Development</td>
<td>November 1-3</td>
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<td>Visioning &amp; Strategic Planning</td>
<td>November 7-8, 14-15</td>
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<td>Workforce Management</td>
<td>November 28-29, Dec 5-6</td>
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<tr>
<td>Public Relations</td>
<td>December 5-7</td>
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</tbody>
</table>

Continued on 2nd page...
Need a more flexible option? The self-study courses are available for you to complete at your own pace (within a 90-day window). Each self-study course fulfills the same requirement as a course offered in-person or as a Virtual National Program (VNP).

<table>
<thead>
<tr>
<th>Self-Study Course Title</th>
<th>In-Person or VNP Equivalent</th>
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<tbody>
<tr>
<td>Court Performance Standards with CourTools</td>
<td>Accountability &amp; Court Performance</td>
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<tr>
<td>Fundamentals of Caseflow Management</td>
<td>Caseflow &amp; Workflow Management</td>
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<tr>
<td>Managing Court Financial Resources</td>
<td>Budget &amp; Fiscal Management</td>
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<tr>
<td>Project Management for Courts</td>
<td>(no title change)</td>
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<tr>
<td>Purposes &amp; Responsibilities of Courts</td>
<td>(no title change)</td>
</tr>
</tbody>
</table>

**Temporarily Unavailable**

The Managing Human Resources self-study online course is temporarily unavailable while being revised. The course will be released later this year under the title Workforce Management.

| Managing Human Resources                                      | Workforce Management                               |

**Contact Us:**

Phone: 800-616-6160
Registration: courses.ncsc.org
Registration questions: icm@ncsc.org
Online course questions: elearning@ncsc.org