

Unless otherwise indicated, all courses are in the Virtual National Program (VNP) format. Instructors and participants connect “live” via Zoom for class sessions at the days and times indicated for each course. All courses are held from 12-4 pm Eastern Time.

Faculty certification will be available at all ICM course offerings listed below. New for 2023: Tuition is free for faculty candidates.

Please register as early as possible, preferably at least one month before the first course date to avoid being placed on a wait list. This allows us to plan for a successful offering of the course. Registration will continue up to the start of each course. If the course cannot be held due to low registration numbers, ICM will cancel the course 7 days in advance of the first course date and those registered will be notified via email.

[Click here to access the registration page.](#)

## 2023 National Programs

**\$495**

12-4 pm Eastern Time

**W = WAITLIST**

Accountability & Court Performance	January 19-20, 26-27	W
Operations Management	January 31-February 1, February 7-8	W
Budget & Fiscal Management	March 14-15, 21-22	W
Leadership	March 28-29, April 4-5	W
Caseflow & Workflow Management	May 3-4, 10-11	W
Visioning & Strategic Planning	May 16-17, 23-24	W
Purposes & Responsibilities of Courts	June 6-7, 13-14	W
Modern Court Governance	August 3-4, 10-11	W
Workforce Management	September 12-13, 19-20	W
Executive Decision-Making	September 26-27, October 3-4	
Project Management for Courts	October 19-20, 26-27	W
Educational Development	November 1-3	
Public Relations	December 5-7	

Continued on 2nd page...

# Self-Study Courses

**\$495**

Need a more flexible option? The self-study courses are available for you to complete at your own pace (within a 90-day window). Each self-study course fulfills the same requirement as a course offered in-person or as a Virtual National Program (VNP).

## Self-Study Course Title

## In-Person or VNP Equivalent

Court Performance Standards with CourTools	Accountability & Court Performance
Fundamentals of Caseload Management	Caseload & Workflow Management
Managing Court Financial Resources	Budget & Fiscal Management
Project Management for Courts	(no title change)
Purposes & Responsibilities of Courts	(no title change)

## Temporarily Unavailable

The Managing Human Resources self-study online course is temporarily unavailable while being revised. The course will be released later this year under the title Workforce Management.

Managing Human Resources	Workforce Management
--------------------------	----------------------

## Contact Us:

Phone: 800-616-6160  
Registration: [courses.ncsc.org](https://courses.ncsc.org)  
Registration questions: [icm@ncsc.org](mailto:icm@ncsc.org)  
Online course questions: [elearning@ncsc.org](mailto:elearning@ncsc.org)

