

Unless otherwise indicated, all courses are in the Virtual National Program (VNP) format. Instructors and participants connect “live” via Zoom for class sessions at the days and times indicated for each course. All courses beginning at 9 are morning courses; all courses beginning at 12 or 1 are afternoon courses. All times are noted in **Eastern Time**.

Faculty certification will be available at all ICM course offerings listed below. Faculty candidates will pay the regular tuition of \$495 per person.

Please register as early as possible, preferably at least one month before the first course date to avoid being placed on a wait list. This allows us to plan for a successful offering of the course. Registration will continue up to the start of each course. If the course cannot be held due to low registration numbers, ICM will cancel the course 7 days in advance of the first course date and those registered will be notified via email.

2021 National Programs *(Updated May 10, 2021)*

\$495

Caseflow & Workflow Management	Cancelled
Budget & Fiscal Management	Cancelled
Accountability & Court Performance	February 11, 12, 18, 19 from 12-4
Modern Court Governance	March 2, 3, 9, 10 from 9-1
Accountability & Court Performance	March 4, 5, 11, 12 from 9-1
Budget & Fiscal Management	April 6, 7, 13, 14 from 9-1
Purposes & Responsibilities of Courts	April 8, 9, 15, 16 from 9-1
Executive Decision Making	April 13-16 from 9-1
Caseflow & Workflow Management	May 6, 7, 13, 14 from 9-1
Operations Management	May 18, 19, 25, 26 from 12-4
Workforce Management	June 3, 4, 10, 11 from 12-4
Workforce Management	July 22, 23, 29, 30 from 12-4
Visioning & Strategic Planning	August 19, 20, 26, 27 from 12-4
Public Relations	September 8-10 from 12-3:30
Modern Court Governance	September 14-17 from 9-1
Project Management for Courts	September 21, 22, 28, 29 from 12-4
Executive Decision Making	October 7, 8, 14, 15 from 12-4
Project Management for Courts	October 19, 20, 26, 27 from 12-4
Educational Development	November 3-5 from 12-3:30
Leadership	November 9, 10, 16, 17 from 12-4

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Self-Study Online Courses

\$495

Need a more flexible option? The self-study courses are available for you to complete at your own pace (within a 90-day window). The self-study courses were created from a previous version of the ICM curriculum, but still contain valuable, relevant information for court managers and receive rave reviews from participants. As we have revised our in-person courses, we have updated the titles. Each self-study course fulfills the same requirement as a course offered in-person or as a Virtual National Program (VNP).

Self-Study Course Title

In-Person or VNP Equivalent

Court Performance Standards with CourTools	Accountability & Court Performance
Fundamentals of Caseflow Management	Caseflow & Workflow Management
Managing Court Financial Resources	Budget & Fiscal Management
Managing Human Resources	Workforce Management
Managing Technology Projects & Technology Resources	Project Management for Courts
Purposes & Responsibilities of Courts	(no title change)

Contact Us:

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